



www.AllurePetSpecialists.com | 210.874.2727

General Information for Rehabilitation Clients

Initial appointment

Your first appointment with our Physical Therapist, Nancy Doyle MPT, will focus on a comprehensive rehabilitation evaluation and creation of a customized therapy plan. Please arrive 10-15 minutes prior to your appointment time. This appointment will last approximately 60 minutes, dependent on your pet's needs and tolerance. The Therapist will take measurements, discuss your goals for your pet, provide initial home instructions, and make recommendations for the rehabilitation plan. Depending upon your pet's tolerance and the clinic's appointment schedule, an initial treatment may also be provided at a discounted rate.

Follow-up appointments and drop-offs

Follow up treatments are available Monday through Thursday by appointment; drop offs are also available. The optimal frequency of your pet's treatments will be discussed after an evaluation of your pet has been completed. In most cases, to accommodate your schedule your pet may be dropped off as early as 7:30 a.m. and picked up as late as 6:00 p.m. Mid-day drop offs and pick ups can also be accommodated.

What to bring to appointments

In all of our interactions with your pet, we focus on fear-free handling techniques and use positive reinforcement (treats, toys, and affection) to create a safe, welcoming environment. If your pet has special dietary concerns or is very picky/selective with treats, please bring appropriate snacks we can use during your pet's session. As long as your pet does not have any medical conditions that contraindicate it, you may wish to withhold breakfast prior to the session so the treats are even more enticing!

If you drop off your pet, bring any medications that need to be administered while your pet stays with us. Ensure medications are in the original prescription bottles with correct labelling and instructions.

We will towel dry your dog after aquatic therapy sessions. You may wish to have extra towelings in your car for your pet to lay on.

Grooming/Hygiene

Allure does not provide grooming services. However, in order to maintain water quality in our underwater treadmill chamber, your pet's coat must be clean and free of debris. If we must bathe your dog prior to treatment due to excessive soiling, a fee will be assessed.

Communication is key!

All of your questions are encouraged! We want you to be well informed about your pet's condition, recommended treatments, and prognosis. Your pet is receiving the finest care in our specialty hospital. We are proud of our facility and staff and want you to be comfortable in all aspects of your pet's care. Comments, concerns and constructive feedback are always welcome.

Please ensure you share with us any reports on your pet's progress and any concerns at the time we receive your pet so we can adjust treatment parameters accordingly. You may also always reach the Rehabilitation team to communicate any questions or concerns via email (rehab@allurepetspecialists.com) or phone (210-874-2727).

In the event we are not able to immediately accept your call due to active patient treatments, we will return your call promptly.

As your pet's condition changes during the course of therapy, his/her home program and activity guidelines will also change. You will periodically receive updates to your home program when you pick up your pet and by email.

Online Resources

Additional information about our services may be found on our website: www.AllurePetSpecialists.com. Join our community on Facebook to enjoy tips, tricks, and behind-the scenes information. With your permission, your pet may be a featured star there too!

Billing/Fees

Your pet has been referred to Allure by your family veterinarian for the best Rehabilitation care provided by highly qualified and experienced Therapist and staff. We use techniques and technology specially tailored to meet the needs of our pet patients. We feel fortunate to be able to offer your pet the same type of care and treatment you want for a family member (because pets are indeed family!).

Following an assessment of your pet, the Therapist will outline the proposed treatment program and provide a written estimate of the anticipated costs. Payment is due at the time of each treatment session. Discounted pre-paid packages of 12 sessions are also available. To avoid any misunderstandings and ensure the best treatment choices are made for you and your pet, we urge you to discuss with the Therapist all questions regarding fees before treatment begins.

We kindly request 24 hours' notice of any appointment cancellations to allow us to accommodate other patients. Should less than 24 hours' notice be provided, a \$50 cancellation fee may be assessed.

About Allure Integrated Pet Specialists (AIPS)

Allure Integrated Pet Specialists is a referral practice led by a Physical Therapist licensed in human practice (licensure is not offered in Veterinary medicine) who has received intensive training to transfer her skills to the animal world. Our staff includes a highly experienced assistant certified in Rehabilitation and skilled support staff. Collaboration with our other providers (acupuncture, Traditional Chinese Veterinary Medicine, and Chiropractic) is available to enhance your pet's recovery. Communication with your family Veterinarian as well as any specialists involved in your pet's care will actively occur through your pet's treatment to optimize coordination of care.

Our facility features state-of-the-art equipment, including two underwater treadmills, two therapeutic LASER systems, therapeutic ultrasound, electrical stimulation, and exercise equipment to facilitate your pet's recovery. Our caseload includes patients with a wide variety of arthritic, orthopedic, neurologic, soft tissue, and oncologic (cancer) problems. We also provide services to "healthy" dogs that need assistance with exercise for weight loss, conditioning, cross-training, and sports-specific exercise programs to maximize performance (including agility, field trial, flyball, lure coursing, obedience, and conformation competitors).

About our Therapist

NANCY D. DOYLE, MPT, attended Texas A&M University for three years, then completed her studies at UTMB Galveston to receive her Master of Physical Therapy (MPT) degree. She became licensed in Physical Therapy in 1996 and practiced for over six years providing care to humans. She joined the Veterinary world in 2002 to create and develop the Rehabilitation program at Gulf Coast Veterinary Specialists in Houston, Texas, one of the first specialty animal rehabilitation practices in the nation. After leading the practice at GCVS for 16 years, Nancy relocated to the Texas hill country to establish the Rehabilitation practice at Allure Integrated Pet Specialists.

In her time away from work, Nancy is still focused on dogs! Nancy has actively trained and competed with her personal dogs in multiple sports including agility, rally obedience, nosework, and conformation. This gives her unique insight into the demands our canine athletes experience and how to help them maintain top physical conditioning or return to sport post injury or surgery. She also has learned how to implement training techniques and apply theories of learning to help beloved family pets learn new tasks to maximize their happy participation in Rehabilitation.